

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the application.

Listing of Claims:

- 1-12. (Canceled)
13. (Previously Presented) A method of processing mail items, comprising:
 - receiving a mail drop comprising a plurality of trays of mail items, wherein each tray contains mail items addressed to a common recipient;
 - associating each tray with a tray tag, wherein each tray tag includes recipient information identifying processing requirements relating to the recipient, wherein the mail is processed by a processor for the recipient according to the processing requirements, and wherein the processor receives compensation from the recipient based on the processor's performance with respect to the processing requirements;
 - segmenting the mail into a plurality of process segments depending upon certain characteristics of the mail items;
 - processing each of the plurality of process segments through different processes such that each process segment has a status with respect to its process;
 - using the tray tag to periodically update at least one process segment's status information in a process management system, wherein the at least one process segment is from a particular tray; and
 - using the status information of the at least one process segment to manage the processing of a different process segment from the particular tray.
14. (Previously Presented) The method of claim 13, wherein the tray tag includes a bar code for scanning the recipient information from the tray tag.

15. (Original) The method of claim 13, wherein each mail item includes a remittance to the recipient.

16. (Canceled)

17. (Original) The method of claim 13, wherein the process management system comprises a computing device and software that programs the computing device to:
receive information relating to the status of a specific process segment from a tray; and
display information relating to the status of the specific process segment from the tray in response to a request from a user.

18. (Previously Presented) A method of processing mail items, comprising:
receiving a mail drop comprising a plurality of trays of mail items, wherein each tray contains mail items addressed to a common recipient, wherein each mail item includes a remittance to the recipient;
associating each tray with a tray tag that includes recipient information identifying processing requirements relating to the recipient of the mail items in the tray associated with the tray tag, wherein the mail is processed by a processor for the recipient according to the processing requirements, and wherein the processor receives compensation from the recipient based on the processor's performance with respect to the processing requirements;
processing the mail items through a plurality of processing steps; and
periodically using the tray tags to update the status of trays with respect to the processing steps in a processing management system.

19. (Original) The method of claim 18, wherein the step of periodically using the tray tags to update the status of trays with respect to the processing steps in a processing management system comprises reading information from the tray tags using a bar code reader.

20. (Original) The method of claim 18, wherein the step of periodically using the tray tags to update the status of trays with respect to the processing steps in a processing management system comprises reading information from the tray tags using an emissive tag reader.